

Feedback Form

This feedback is confidential.

Name	
Date	
Type of service received	

Please provide us with details of your feedback or complaint?

How helpful or unhelpful do you feel the WWC was? Please select one option.

- | | | | | |
|--------------|---------|------------------------------|-----------|----------------|
| 5 | 4 | 3 | 2 | 1 |
| Very helpful | Helpful | Neither helpful or unhelpful | Unhelpful | Very unhelpful |

What do you feel was most helpful, if anything, about the WWC? Please describe.

What do you feel was least helpful, if anything, about the WWC? Please describe.

What do you feel you have achieved, if anything, during your contact with the WWC? Please describe.

How careful or careless do you feel our staff are about the privacy and confidentiality of your information? Please selection one option.

5
Very careful

4
Careful

3
Neither careful or
careless

2
Careless

1
Very careless

**Why do you feel our staff are careful or careless, if at all, about the privacy and confidentiality of your information?
Please describe.**

How respectful or disrespectful were our staff to you?

5
Very respectful

4
Respectful

3
Neither respectful or
disrespectful

2
Disrespectful

1
Very disrespectful

Why do you feel our staff were respectful or disrespectful, if at all, to you? Please describe.

Do you have any other feedback about the WWC? Please describe.

Thank you for completing this questionnaire. The information you have provided will be treated confidentially and used only to improve the WWC in the future.

Please email your replies to reception@wwc.org.au with the subject line: Complaint/Feedback